

What To Say When... – Full list of titles



What to Say When...

These 3-4 minute videos illustrate a key phrase to use when faced with a tricky situation at work or when you are about to have a difficult conversation with a colleague. These brilliant communications skills videos perfectly capture those awkward moments and give you simple strategies and phrases for handling them effectively.

- What to Say When It's Someone Else's Fault (Running time: 03:03)
- What to Say When Someone Breaks A Commitment To You (Running time: 02:40)
- What to Say When Someone Disagrees With You (Running time: 03:34)
- What to Say When Someone Has An Antisocial Habit (Running time: 04:03)
- What to Say When Someone Is Being Difficult (Running time: 04:00)
- What to Say When Someone Rejects Change (Running time: 04:05)
- What to Say When Someone Wants To Chat (Running time: 03:30)
- What to Say When There's a New Team Member (Running time: 06:54)
- What to Say When You Are Asked to Host a Meeting (Running time: 05:31)
- What to Say When You Are New On The Job (Running time: 04:39)
- What to Say When You Encounter an Ethical Breach (Running time: 03:56)
- What to Say When You Experience Sexual Harassment (Running time: 03:49)
- What to Say When You Need Extra Resources (Running time: 04:45)
- What to Say When You Need People To Think Outside The Box (Running time: 04:34)
- What to Say When You Need Someone To Do Something Differently (Running time: 04:14)
- What to Say When You Need Someone to Help You (Running time: 03:49)
- What to Say When You Need To Break A Commitment (Running time: 03:28)
- What to Say When You've Had A Great Idea (Running time: 04:01)
- What to Say When Your Boss Doesn't Notice Your Work (Running time: 05:28)
- What to Say When Your Boss Gives You Too Much To Do (Running time: 05:44)
- What to Say When Your Personalities Clash (Running time: 05:13)
- What to Say When a Colleague is Negative (Running time: 03:52)



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